

Fair. Squared.
Construction Claims

XL Group
Insurance



North America
Construction

Fair
Fair

At XL Group, we deliver on our claims promise by having the best systems, the best people and the best partnerships in place. That's where our Construction Claims team comes in.



Introducing your construction claims team

When you experience a covered loss, this specialized team, in partnership with our third-party administrators (TPAs), will investigate and process the claim as quickly as possible. If the loss is covered, we won't hide behind policy language. We'll settle it fairly and get you back to business.

The Foundation: your dedicated Claim Account Manager

Construction claims can be very complex. They require the right balance of knowledge and skills. In claims, experience matters. In construction claims, experience is essential. We've put together the best teams of dedicated construction Claim Account Managers (CAM) to manage your claim. With years of specialized industry expertise, knowledge and claims experience, our CAMs become your partners to resolve even the most complex construction claims, from start to finish.

Fairly. Squarely.

Complex? Bring it.

You chose XL Group's North America Construction team because your project needed the kind of coverage and claim service only we can provide. With years of managing and investigating claims under their belts, our CAMs have tons of insurance knowledge. More importantly for you, they know construction, too. Bottom line? You can be confident that XL Group and our partners will manage your claim accurately and effectively.

Our CAMs understand the interplay between claims and the construction contract, including indemnification/additional insured provisions and labor union agreements. In addition, our CAMs understand how high wage earners, seasonal employees, and end-of-project issues affect claim results.

Construction. It's not just nuts and bolts.

Our CAMs work hard to build relationships with their clients and earn their trust. You'll get to know our CAMs—and they'll get to know you. We take a true team approach when it comes to claims, and you're a member of that team. So throughout the claim process, our CAMs keep you in the loop and work with you and our claims partners.

Our Team. Your Team.

Our CAMs, underwriters and risk engineers work together closely. Because they have open lines of communication, we're able to proactively come up with more creative solutions to meet or exceed your expectations.

Trusted Partners

We partner with Third-Party Administrators (TPAs) that specialize in construction to make managing your claims even more effective and efficient. We also bring in other specialists like loss adjusters, lawyers and accountants, as needed. And don't worry. Just as we build long-lasting relationships with our clients, we do the same thing with our service vendors. The CAM assigned to your claim keeps an eye on all of it and get hands-on, as needed.

The total package

When you entrust your project with XL Group, you're not just getting the industry's best Construction coverage and claim services. Our Construction team will also be ready to investigate, manage and resolve your claim, get your project back on track, and get your employee back to work.

Fair and square. Just like we promised.

Contact:

Karen Rice
Head of Construction Claim Operations
Office 213 228 0236
karen.rice@xlgroup.com

Claim Account Managers

John Kha
Office 213 239 5521
john.kha@xlgroup.com

PJ McNamara
Office 312 444 6584
pj.mcnamara@xlgroup.com

Doug Millner
Office 212 915 6792
doug.millner@xlgroup.com

xlgroup.com/insurance

The information contained herein is intended for informational purposes only. Insurance coverage in any particular case will depend upon the type of policy in effect, the terms, conditions and exclusions in any such policy, and the facts of each unique situation. No representation is made that any specific insurance coverage would apply in the circumstances outlined herein. Please refer to the individual policy forms for specific coverage details. XL Group is the global brand used by XL Group plc's insurance subsidiaries. In the US, the insurance companies of XL Group plc are: Greenwich Insurance Company, Indian Harbor Insurance Company, XL Insurance America, Inc., XL Insurance Company of New York, Inc., XL Select Insurance Company and XL Specialty Insurance Company. Not all of the insurers do business in all jurisdictions nor is coverage available in all jurisdictions. Information accurate as of August 2013.

 is a trademark of XL Group plc companies